



10TH EDITION

CAHOCON

**20
26**

First ISQua Regional Conference For South Asia

PRE-CONFERENCE WORKSHOP

**PATIENT FRIENDLY HOSPITAL
STANDARDS**



**Friday
10th April
2026**



**9:00 AM
TO
4:00 PM**



**Seethapathy Clinic
& Hospital Pvt.Ltd**



**REGISTER
NOW**

SPOC Information

Mrs. Mohana Priya S | +91 99529 44256
New No. 128, Old No. 241, Royapettah High Road,
Azad Nagar, Chennai, Tamil Nadu 600014

SESSION HIGHLIGHTS

Carrying Voice of Patients into Healthcare

Capturing Invisible medical harm in care pathway

Closing the loop of Patient Safety with Tools and Patient advisory councils
Faculty from Patients ISQua and CAHO

WHO SHOULD ATTEND

Clinical Doctors and nurses

CEO CXO operations

Admin in charge of hospitals Service excellence team

PRO feedback in charge of Tech in charge and Infrastructure or systems in charge

SESSION DETAILS/ DELIVERABLES

Tool kit for setting up of patient friendly Hospitals

International faculty talks from ISQUA on patient Safety

An exclusive Patient Panel and Drs panel Discussions in the same room back to back

Fishbowl Discussions on healthy partnership between Patients and Health care providers

Interactive AI enabled workshop

Free gifts fun learning, prizes and many more

REGISTRATION 08:30 AM - 09:00 AM

09:00 AM - 09:20 AM	What Patients for Patient Safety Foundation does	Mr. Som Mittal
09:20 AM - 09:50 AM	Inauguration, Lamp lighting Welcome Address	<ul style="list-style-type: none"> • Ms. Gayathri Sandeep • Dr. Anuradha Pichumani • Dr. Uma Ram • Dr. Sandeep
09:50 AM - 10:40 AM	Session 1 - Voice of Patients	Mr. Som Mittal Ms. Gayathri Sandeep

TEA BREAK 10:40 AM - 10:55 AM

10:55 AM - 11:45 PM	Session 2 - Voice of Healthcare Providers	Dr. Uma Ram
11:45 AM - 12:35 PM	Session 3 - Patient Advisory Councils (PAC)	Mr. Som Mittal Dr. Anuradha Pichumani
12:35 PM - 01:05 PM	Establishing Person & Family - Centered Advisory Councils in Hospitals- ISQua PFCAC Coordinator Module	Dr. Anuradha Pichumani Catriona Curran

LUNCH BREAK 01:05 PM - 01:50 PM

01:50 PM - 02:40 PM	Session 4 - Turning Touchpoints into Partnerships	Ms. Nadira Chaturvedi Dr. Neesha Nair
02:40 PM - 03:40 PM	Session 5 - The Partnership Fishbowl: Co-Creating Solutions Between Patients and Providers	Ms Gayathri Sandeep Dr Malathi Arshanapalai
03:40 PM - 03:55 PM	Vote of Thanks	Hospital Rep.